

RAM for Merchants

Enable your merchants to access payment data quickly and easily with the Remote Access Module (RAM).

Only OmniPay can deliver efficient and effective global payment processing solutions for your business, allowing you stay focused on your bottom line.

The Remote Access Module (RAM)

OmniPay's Remote Access Module (RAM) is an internet portal, which provides real-time access to your acquiring data. Today, we provide authorisation switching and back-end acquiring processing services covering:

- 34 Global Merchant Acquirers
- 5.4 million merchants operating in 73 countries
- 158 transaction currencies
- 21 settlement currencies
- 1.1 billion transactions processed per annum

OmniPay's innovative technology platforms and processing solutions are designed to actively manage the entire domestic and multicurrency payment processing cycle, delivering innovative market led services to acquirers and their merchants. Additionally, OmniPay enables acquirers to compete in new geographic markets and brings new opportunities to existing markets such as Dynamic Currency Conversion and Cross Border Acquiring.

Web-based

Easily access all data and functionality through a single, web-based application, RAM. There is no need to learn and maintain multiple applications and systems and no need for special hardware or separate workstations.

Secure

OmniPay follows industry best practices in physical, network, system and data security controls. Systems and processes are PCI certified and have undergone successful SSAE16 audits.

Local language support

RAM screens and reports can be adapted to meet local language needs at the user level, resulting in improved merchant usability.

Ease of reconciliation

Merchants may see all data relating to submitted transactions, transaction fees, account fees and settlement, enabling quick and easy reconciliation.

Hierarchy

OmniPay's system allows you to apply hierarchy structures that meet your business needs. Get reporting and data aggregation in the format that makes the most sense to you, whether that is at a headquarters level or by merchant, we can help you customise it so you get the most from our system.

Exception and chargeback management

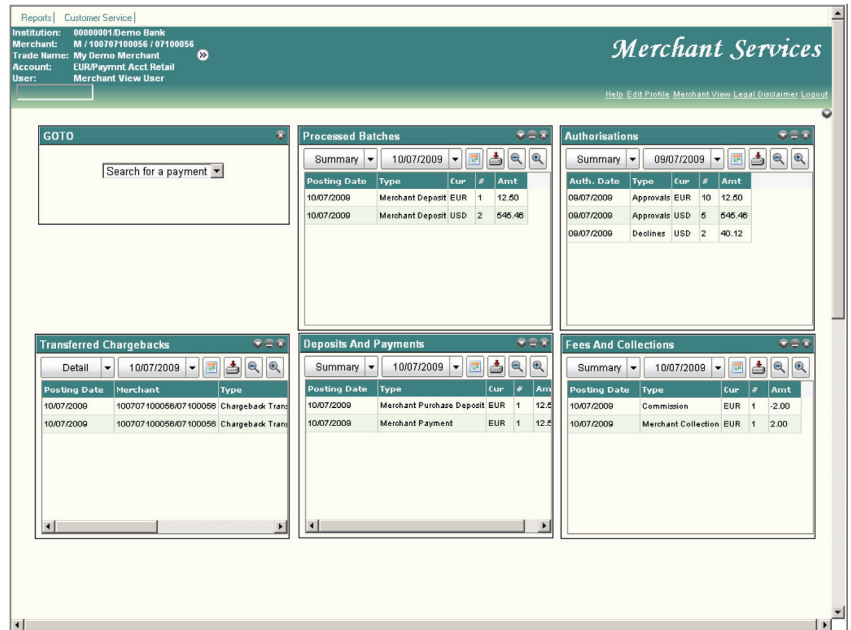
Merchants may view exception items and chargebacks resulting from their transaction activity.

OmniPay won the first-ever Processing Excellence Award at the European Card Acquiring Forum 2010 followed by the Performance Award in 2011. In 2012 the name of the forum changed to the Merchant Payment Ecosystem but OmniPay continued to win, taking home the Processor Award in 2012 and the Information Award in 2013.

RAM Merchant View provides an instant, comprehensive view of transaction data in a layout which is simple and easy to understand. RAM Merchant View data is displayed in panels on a single RAM page, and merchant information is presented directly upon log-in to the system.

RAM Merchant View

OmniPay continuously develops its platform to ensure that it remains at the forefront of transaction management innovation. Our goal is to deliver a single global platform that is easily accessible for all of your payment needs.



Customised View

RAM merchant users have the ability to configure which panels to display, change what appears in each panel and create new panels. Data panels contain summary and detail view options and show data for a user-selectable period of time. Whether in summary or detail view mode, the user has the ability to drill down into more detailed information that can be easily sorted, downloaded and even filtered by currency.

Merchant's utilising RAM Merchant View can be at any level in a merchant hierarchy. For merchants at higher levels in the hierarchy, data will be displayed for all merchants within the merchant's hierarchy branch.

The OmniPay Remote Access Module provides merchants with reliable, real-time, secure access to their transaction and account data.

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